



The World Book-Childcraft Reading Readiness Program

CUSTOMER GUIDE

Your Account Number is _____.

Please write your account number on the line above. You will find it on the shipping label of the carton. Refer to your account number whenever you call or write us.

DIRECTIONS FOR USING THE SUPERSONIC TUTOR

The Supersonic Tutor is a unique self-evaluation device that permits the child to benefit from instant feedback during use of **The World Book-Childcraft Reading Readiness Program**. Created in the shape of Letter Person Mr. S and attractively colored, the Supersonic Tutor helps to increase the child's active involvement in the program and provides opportunity for the child to work independently. The Supersonic Tutor enhances the play element that is such an important feature of the program.

The Supersonic Tutor is molded of durable plastic and is held together by a plastic lip at the head and a Phillips screw at the base. Power for the Supersonic Tutor is provided by two AAA, 1.5 volt batteries. To insert batteries and activate the Supersonic Tutor, do the following:

1. Turn the Supersonic Tutor on its "face" and use a Phillips screwdriver to remove the screw.
2. Hold the Supersonic Tutor face down firmly in one hand. With the fingers of the other hand grasp the back of the Supersonic Tutor at the base and lift slowly. Note that the plastic lip at the top will remain engaged. Be careful not to force the back off as this may break the lip.
3. With the back of the Supersonic Tutor elevated at the base, pull the back away from the head, using a slightly sweeping motion with pressure downward at the head to disengage the lip. Again, be careful not to break the lip.
4. Insert the batteries in the sequence indicated by the diagram in the Parents' Reference Guide. Try to avoid handling or movement of the circuitry.
5. Replace the back, repeating the sweeping motion, and applying pressure in order to re-engage the lip at the head. You may find it necessary to press the head of the Supersonic Tutor against a hard surface until the lip snaps into place.
6. Replace the screw.

The Supersonic Tutor is now ready to use. Each time your child touches the printed dot below a correct response, the Supersonic Tutor's eyes will glow brightly. The eyes will not glow if the probes are applied to the printed dot below an incorrect response.

A WORD OF CAUTION: Note that two small probes extend from the base of the Supersonic Tutor. **Both probes must be firmly and fully in contact with the dot simultaneously for the circuitry to be activated.** For consistent results, instruct the child to be sure both probes touch the dot whenever he or she is using the Supersonic Tutor.

FULL WARRANTY

Duration of Quality Guarantee: 90 Days

Duration of Satisfaction Guarantee: 15 Days After Delivery on All Products.

World Book-Childcraft International, Inc., hereby warrants as follows to the owner of any product purchased from us:

Quality Guarantee: Our products are manufactured to meet exceptionally high quality standards of craftsmanship and materials. If any product is delivered to the original buyer in damaged or defective condition and you notify us by mail of the specific nature of the damage or defect, we will replace the product without charge upon the prompt return of the product to us in accordance with our mailing instructions. For replacement, your notice must be mailed within 90 days from date of original purchase.

Satisfaction Guarantee: In addition to quality of craftsmanship and materials, our products are also designed to meet the highest standards of editorial and educational excellence. If you are not completely satisfied with any product and notify us by mail of the specific reasons for your dissatisfaction, at your option we will exchange the product or refund the amount paid to us upon the prompt return of the product in accordance with our mailing instructions. Your notice of dissatisfaction must include your choice of an exchange or refund and must be mailed within 15 days after delivery of the product to the addressee specified in the initial purchase order.

Any notice to us under this warranty should include the original buyer's name, address, account number, and proof of ownership if you are not the original buyer. The notice should be mailed to World Book-Childcraft International, Inc., PO BOX 4140, CHICAGO, ILLINOIS 60654. Upon receipt of your notice, we will supply postage and mailing instructions for returning the product. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

NOTE: This warranty does not cover products that have been misused or damaged by accident.

